

Flaxseed Trading SA privacy and cookie policy

This is the Privacy and Cookie policy of the websites of Flaxseed Trading SA and the companies associated with Flaxseed Trading SA. Flaxseed Trading SA is a *naamloze vennootschap* [public limited liability company] under Belgian law, whose registered office is established at Tournai (Blandain).

This Privacy and Cookie policy can be modified, e.g. as a result of new functions on the website that require the processing of personal data. We thus advise you to check this Privacy and Cookie policy regularly. Any major changes will be announced via our homepage.

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This version of the Privacy and Cookie policy was modified on 05th september 2022.

1. When does this Privacy and Cookie policy apply?

This Privacy and Cookie policy applies to the processing of personal data via the websites of flaxseed.eu and the companies associated with Flaxseed Trading SA.

2. Who is responsible for the processing of your personal data?

Flaxseed Trading SA is the party responsible for the processing of your personal data.

3. For what purposes do we process your personal data?

a. In order to respond to your requests and keep you informed

We process your personal data when you, e.g. by signing up for our newsletter or by requesting a brochure, ask to be kept informed of our activities, projects, offers, events, actions and so on.

For this we can process data such as your name, your address, your e-mail address, your telephone number, your preferred language and the project or the region in which you are interested.

Depending on the individual case, these data are processed on the basis of your unequivocal consent, on the basis of the execution of a contract to which you are a party, or on the basis of your request to take steps for concluding a contract.

b. In order to answer your questions and exchange information

If you ask us questions by telephone or e-mail, we will process your personal data in order to respond to your question.

For this we can process data such as your name, your company name, your position, your e-mail address, your telephone number, your correspondence with Flaxseed Trading SA and all other personal data that you provide to us that can be relevant for answering your question.

Depending on the individual case, these data are processed on the basis of your request to take steps for concluding a contract, on the basis of the execution of a contract to which you are a party, or on the basis of Flaxseed.eu's legitimate interest in informing you about its activities.

c. For the technical and functional management of our website

We process personal data for the technical and functional management of our website, in order to personalise the website and to ensure that the website is easy to use.

For this we can process data such as your IP address, the pages you visit, the browser you use, the websites you visited earlier, geographical data such as your location, your preferred language and the time and duration of your visit. We do this e.g. by using cookies. See also question 5: what cookies does Flaxseed.eu use?

These data are processed on the basis of Flaxseed.eu's legitimate interest in improving its websites and protecting against cyber attacks and so on.

4. Who has access to your personal data?

Flaxseed Trading SA can share your data with other companies associated with Flaxseed Trading SA. In addition, Flaxseed Trading SA calls upon third parties to perform certain (processing) activities, such as hosting the website. Personal data are not provided to other parties, unless this should be required by law or a court order.

5. What cookies does Flaxseed Trading SA use?

Cookies are small text files that are installed by your browser. They contain information such as the language preference of the visitor, so that he or she does not have to enter this information again during a subsequent visit to the same website. Some cookies ensure that a website has a sharp graphic appearance, others that a website application works correctly.

If you wish to block cookies, you can do so via your browser settings.

[Cookie preferences Internet Explorer](#)

[Cookie preferences Firefox](#)

[Cookie preferences Chrome](#)

[Cookie preferences Safari](#)

However, remember that, if you turn off cookies, certain graphic elements may not look as good, and you may not be able to use certain applications.

Flaxseed.eu uses several types of cookies:

- Functional cookies: they facilitate and personalise your website visit and your user experience.
- Analytical cookies (of third parties): they collect information in order to evaluate and improve the content of our website (e.g. Google Analytics cookies).

These cookies collect information on your computer and your visit to our website, such as your IP address, the pages you visit, the browser you use, the websites you visited earlier, geographical data such as your location, your preferred language and the time and duration of your visit.

6. What about links to other websites and social media?

The website of flaxseed.eu can contain references (e.g. via hyperlinks) to other websites, which are offered by other companies or by social media. Flaxseed.eu is not responsible for the processing of personal data via these websites. Nor does this Privacy and Cookie policy apply to these websites.

If you share content from the flaxseed.eu website via social media, your personal data will be visible for the visitors of these social media. Flaxseed.eu is not responsible for the processing of personal data via these social media. Nor does this Privacy and Cookie policy apply to these social media.

7. How are your personal data protected?

Flaxseed.eu strives to protect your personal data as well as possible by means of technical and organisational measures, such as firewalls and secure servers.

8. Who can you contact in order to exercise your rights?

You are entitled to request access - at no expense - to the personal data that are processed by Flaxseed.eu, to have them corrected or to object to having them processed for direct marketing purposes.

If the processing of your data is based on consent, you also have the right to withdraw your consent at any time, without this affecting the lawfulness of the processing done prior to the withdrawal of your consent.

You can send the above request by e-mail to office@flaxseed.eu or by post to the above-mentioned address. Flaxseed.eu cannot process your request without proof of your identity.

If you have further questions or complaints about this website or about this Privacy and Cookie policy, you can also contact office@flaxseed.eu. You are entitled to file a complaint with a supervisory authority.